



DIRECTIONS FLYING TO VANCOUVER Airport for transfer to Powell River

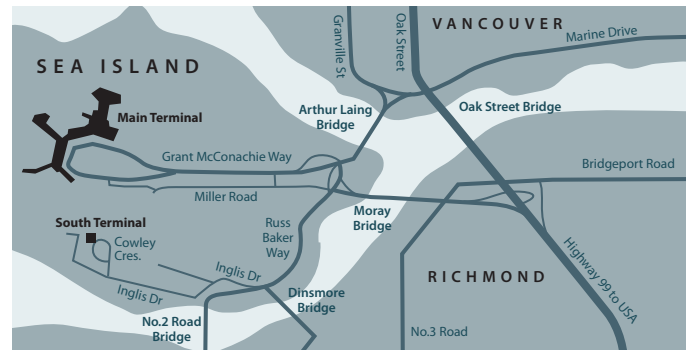
Travel Assistance in Vancouver

Sunshine Coast Health Centre ("SCHC") provides complimentary travel assistance for all clients arriving at the Main Terminal in Vancouver (also known as Vancouver International Airport). It is important to note that all flights to Powell River originate out of the South Terminal, a 10 minute drive south of the Main Terminal (see map).

Upon arrival at the Main Terminal, you will be met by a SCHC travel assistant who will shuttle you and your belongings to the South Terminal for your flight to Powell River. Please be sure to meet with the travel assistant with the 'Powell River' sign before leaving the baggage carousel area. If making a payphone call, taking a cigarette or bathroom break cannot wait please return to the baggage carousel area as soon as possible. If time allows, your travel assistant will arrange for a meal or beverage after your bags are checked at the South Terminal.

Changing planes from flights originating within British Columbia or the rest of Canada

All air passengers destined for the Vancouver International Airport disembark at the Domestic Terminal, typically via Air Canada or WestJet. Call Admissions toll-free at 1.866.487.9010 if your wait for the travel assistant exceeds 10 minutes.



Changing planes from flights originating from the USA or overseas

All air passengers destined for Vancouver arriving from the USA or overseas disembark via the International Terminal at Vancouver International Airport. All passengers arriving in Vancouver must first gather their baggage, then clear Canada Customs & Immigration (also known as border services) before the SCHC travel assistant can provide further assistance.

The Border Services officer may ask to see identification (see Documentation Requirements for Visitors to Canada below) and will ask the purpose of your visit to Canada. SCHC recommends that you tell the officer that you are here for addiction treatment. If the officer requires additional confirmation, provide the letter of confirmation issued to you by SCHC or have them call the Admissions Coordinator, toll-free at 1.866.487.9040. Explain to the officer that a travel assistant holding a sign marked "Powell River" is waiting for you in the arrivals lounge.

Once you have cleared with Canadian Border Services Agency and enter the arrivals lounge, your travel assistant will accompany you to visitor parking. From the parking garage, you and your bags will be shuttled to the South Terminal for your flight to Powell River via Pacific Coastal Airlines.



Traveling by car from Seattle to the south terminal airport

While a SCHC travel assistant is available to meet clients at the USA-Canada border, the following directions are provided for those that would prefer to make the drive without travel assistance. Please note that your destination is the South Terminal and NOT the Main Terminal at Vancouver Airport:

- Take I-5 NORTH to Exit 275 onto WA-543 North (have your identification ready)
- WA-543 becomes 176 St. in Canada
- Head NORTH on 176 St. to the first set of lights - 8th Avenue and turn LEFT
- Merge RIGHT onto Provincial Route 99 N and go NORTH through Massey Tunnel
- Take the Steveston Highway exit - EXIT 32 - (your first exit after the tunnel) and stay in the left lane once you are on the exit
- Turn LEFT at the set of lights onto Steveston Highway
- Go WEST on Steveston Highway to No. 2 Road (you will pass No. 5 Road, then No. 4 Road, then No. 3 Road, then Gilbert Road, then No. 2 Road)
- Turn RIGHT heading NORTH on No. 2 Road (you will pass Williams, then Francis, then Blundell, then Granville, then Westminster then you will cross the No. 2 Road Bridge)
- Turn LEFT at the first set of lights after the bridge onto Inglis Drive (McDonald's will be on the left hand side)
- Turn RIGHT on Cowley Crescent (Harbour Air terminal is on the left)
- Find pay parking and enter South Terminal (taxi cabs will be parked out front)
- Once inside South Terminal Building look for Pacific Coastal Airlines, Powell River check-in
- Provide your confirmation number and show government-issued photo ID



Documentation requirements for visitors to Canada

If you are a citizen of the United States, you need to carry a passport or enhanced drivers license to enter Canada. If you are a permanent resident (as opposed to a citizen) of the United States, you must bring your permanent resident card (i.e. green card) with you. For more information on admissibility into Canada please visit the Canadian Border Services Agency website at <http://www.cbsa-asfc.gc.ca/menu-eng.html>.

Airline courtesy shuttle

If you prefer to make the transfer from the Main Terminal to the South Terminal on your own, an airline courtesy shuttle is available to shuttle you between terminals.

To the International and Domestic Terminals at Vancouver International Airport: Upon arrival at the Vancouver South Terminal, a courtesy walk-on Shuttle bus is available in front of both the Domestic and International Terminals.

This complimentary walk-on shuttle bus departs from the Arrivals level of both the Domestic and International Terminals every 30 minutes. The shuttle will pick-up on a scheduled basis at the International Terminal at 25 and 55 minutes past every hour. The Domestic Terminal Shuttle pick-ups will occur on the hour and half-past every hour.

The International Terminal Shuttle pick-up location is outside at Pillar 2 on the Arrivals level. The Domestic Terminal pick-up is outside doorway "F" at curbside on the Arrivals level. There is a sign at both of these locations that is clearly marked 'South Terminal.' If unsure of connection time, please make use of the Courtesy Shuttle phones that are located on the hotel boards inside both the Domestic and International Airport Terminals on the Arrivals Level.

It is important to note passengers need to be available to take a Shuttle to the South Terminal at least 30 minutes prior to their flight departure time.

Depending on your flight connections it may be necessary for you to hire a taxi to ensure appropriate check-in time. Please make sure you have collected all of your baggage and belongings prior to boarding the Shuttle to the South Terminal.

CONTINUED ON NEXT PAGE

Vancouver layover provisions

If there is a layover in Vancouver while waiting for your flight to Powell River the travel assistant may also help you purchase last minute personal items, grab a meal, or a quick driving tour of some local points of interest¹. To ensure a hassle-free connection, the travel assistant will stay with the client until the boarding call for the Pacific Coastal flight is announced.

If a delay is encountered that results in an overnight stay in Vancouver, the travel assistant will provide shuttle service to a nearby hotel². Your flight to Powell River will be rescheduled for the following morning. Your travel assistant will meet you at your hotel and bring you back to the South Terminal for your rescheduled flight.

¹Note: these services are provided at the discretion of the travel assistant. Time restrictions or the condition of the client may preclude these layover provisions.

²Note: client will be responsible for all hotel accommodation, room charges and applicable taxes. SCHC reserves the right to limit hotel accommodation to an establishment within a reasonable driving distance from the South Terminal.

Arriving at Powell River Airport

Clients will be greeted by a driver at the airport in Powell River and shuttled directly to SCHC. The travel assistant in Vancouver will forward a description of the client to the driver in Powell River to facilitate the client's arrival.

How we will find you when you arrive in Vancouver

For Canadian arrivals, your travel assistant will greet you in Vancouver with a sign marked 'Powell River.' If your travel assistant is not there when you arrive take a seat near the stone wall closest to the baggage carousel where you claimed your bag.

If you are arriving from the USA or overseas stay close to the native wood carving in the arrival lobby in the International arrivals terminal and look for your meet n' greet representative with the 'Powell River' sign. As a precaution, SCHC admission team will also obtain a physical description of you and what you are wearing for easier identification.

Air travel contacts

Canada Border Services Agency – For information on entering Canada visit www.cbsa-asfc.gc.ca/travel/menu-e.html or call 204-983-3500 or 506-636-5064.

Pacific Coastal Airlines – Call toll-free 1-800-663-2872 or in Vancouver 604-273-8666 for further information on the Pacific Coastal courtesy shuttle service. Visit www.pacific-coastal.com for more information.

Sunshine Coast Health Center – Call toll-free 1-866-487-9010 for travel assistance.

Vancouver International Airport (YVR) – For assistance upon arrival in Vancouver with baggage, shuttle services, etc. call 604-207-7077 or look for a "green-coat" volunteer in the terminal.

Hotels near the airport in Vancouver

The following list of hotels is provided in the event that a layover in Vancouver is required due to inclement weather or late arrival. The following hotels are located within a 10 minute drive to the Vancouver Airport.

Some of these hotels provide shuttle bus service but please note the shuttle bus service is only provided to and from the Main Terminal. Therefore, passengers are recommended to call for taxi service to get to the South Terminal if flying to Powell River.

Sunshine Coast Health Centre may hold room with company credit card but client will be responsible for making payment at time of check-in.



CONTINUED ON NEXT PAGE

Vancouver Airport Hotels

RECOMMENDED HOTELS

Delta Vancouver Airport Hotel & Marina

3500 Cessna Drive

Richmond BC V7B 1C7

Phone: (604) 278-1241

Toll-Free: 1 (888) 633-4041

Note: one of the nicer hotels in the airport area. Also one of the closest. Rates higher than average but tops in this category.

Holiday Inn Express Vancouver Airport

9351 Bridgeport Road

Richmond BC V6X 1S3

Phone: (604) 273-8080

Toll-free: 1 (877) 273-8080

Note: reasonable rates, airport shuttle, convenient to Airport. Relatively new hotel.

Sandman Hotel Vancouver Airport

3233 St. Edwards Dr

Richmond BC V6X 3K4

Phone: (604) 303-8888

Toll-free: (800) SANDMAN (726-3626)

Note: Reasonable rates, convenient to airport, good restaurant (Moxies). A recommended hotel.

OTHER HOTELS

Abercorn Inn (Best Western)

9260 Bridgeport Road

Richmond BC V6X 1S1

Phone: (604) 270-7576

Toll-free: (800) 663-0085

Note: convenient to the airport. Good restaurant. British-style accommodations.

Comfort Inn Vancouver Airport

3031 No.3 Road

Richmond BC V6X 2B6

Phone: (604) 278-5161

Toll Free: (800) 663-0974

Days Inn Vancouver Airport

2840 Sexsmith Road

Richmond BC V6X 2H3

Phone: (604) 207-8000

Toll-Free: 1 (800) 653-3595

Executive Airport Plaza

7311 Westminster Hwy.

Richmond BC V6X 1A3

Phone: (604) 278-5555

Toll Free: (888) 388-EXEC(3932)

Four Points by Sheraton

8368 Alexandra Road

Richmond BC V6X 4A6

Phone: (604) 214-0888

Note: this is a new hotel but is a little further drive than some of the other hotels listed.

Hampton Inn Vancouver Airport

8811 Bridgeport Road

Richmond BC

Phone: (604) 232-5505

Toll-Free: 1 (800) 488-0101

Hilton Vancouver Airport

5911 Minoru Blvd

Richmond BC V6X4C7

Phone: (604) 273-6336

Note: a high-end hotel. Convenient to the South Terminal. Has airport shuttle to main terminal but not to South Terminal.

Holiday Inn Vancouver Airport

10720 Cambie Road

Richmond BC V6X 1K8

Phone: (604) 821-1818

Toll-free: (888) 831-3388

The Westin Wall Centre Vancouver Airport

3099 Corvette Way

Richmond, BC V6X 4K3

Phone: (604) 303-6565

Toll-Free: 1 (866) 932-7742

La Quinta Inn Vancouver Airport

8640 Alexandra Road

Richmond BC V6X 1C4

Phone: (604) 276-2711

Toll-Free: 1 (800) SLEEPLQ (753-3757)

Quality Hotel Vancouver Airport South

7228 Westminster Hwy

Richmond BC V6X 1A1

Phone: (604) 244-3051

Toll Free: (877) 244-3051

Radisson President Hotel & Suites

Vancouver Airport

8181 Cambie Road

Richmond BC V6X 3X9

Phone: (604) 276-8181

Toll-free: 1(800) 967-9033

Note: right in the heart of Richmond's Asian shopping district.

Ramada Inn Hotel Vancouver Airport

7188 Westminster Highway

Westminster & Alderbridge Way

Richmond BC V6X 1A1

Phone: (604) 207-9000

Toll-Free: 1 (800) 854-9517

Sheraton Vancouver Airport Hotel

7551 Westminster Hwy.

Richmond BC V6X 1A3

Phone: (604) 273-7878

Toll Free: 1 (888) 627-8291

Note: convenient to airport. Shuttle bus available. Good restaurant. Rates higher than average.

Vancouver Airport Marriott

7571 Westminster Highway

Richmond BC V6X1A3

Phone: (604) 276-2112

Toll-free: (877) 323-8888

Note: a new hotel. Good restaurant. Close to airport. Rates higher than average. Shuttle bus to main terminal available.